

WEST VIRGINIA
TELECOMMUNICATIONS TARIFF
OF
Frontier Communications of America, Inc.
d/b/a Frontier Long Distance

This tariff cancels Citizens Telecommunications Company (d/b/a Citizens Long Distance Company) West Virginia Tariff No. 1, as well as Frontier Communications of America, Inc. West Virginia Tariff No. 1.

This tariff contains the descriptions, regulations, and rates applicable to the provision of interexchange telecommunications by Frontier Communications of America, Inc. (d/b/a Frontier Long Distance) within the State of West Virginia. This tariff is on file with the West Virginia Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

CHECK SHEET

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s).
Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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2-11	Original	3-20	1st
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2-17	Original	3-26	Original
2-18	Original	3-27	Original
2-19	1st	3-28	Original
2-20	1st	3-29	2nd
2-21	Original	3-30	2nd
2-22	2nd	3-31	5th*
2-23	Original	3-32	1st
2-24	1st	4-1	1st
2-25	Original	4-2	1st
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2-27	1st	4-4	1st
2-28	2nd	5-1	Original
		5-2	3rd
		5-3	1st

* Included in this Filing

Issued by authority of an Order of the Public Service Commission of West Virginia in
Case No. 22-0972-T-T, dated November 21, 2022.

Issued: June 27, 2024

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21 West Avenue, Spencerport, NY 14559

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Issued by authority of an Order of the Public Service Commission of West Virginia in Case No.
dated .

Issued: October 18, 2022

Effective: November 18, 2022

Issued by: Vice President Regulatory Affairs
21 West Avenue, Spencerport, NY 14559

APPLICATION OF TARIFF

The regulations, rules and conditions set forth in this tariff apply to the provision of intrastate public telecommunications services furnished within the State of West Virginia by Frontier Communications of America, Inc. d/b/a Frontier Long Distance subject to the jurisdiction of the West Virginia Public Service Commission.

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

(C)

The following are the only symbols used for the purposes indicated below:

- (C) Indicates change in text or regulations
- (D) Indicates a decrease in rates
- (I) Indicates an increase in rates
- (M) Indicates moved material
- (N) Indicates new rates or regulations
- (O) Indicates omissions
- (T) Indicates temporary rates and/or surcharges

(C)

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(C)

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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

SECTION I - RULES AND REGULATIONS

1.1 Definitions

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Business Customer - A customer who use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - Refers to the West Virginia Public Service Commission.

Company or Carrier - Frontier Communications of America, Inc. unless otherwise clearly indicated by the context.

Consumer - A person who is not a Customer initiating any telephone calls using operator services.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Carrier's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff.

Dedicated Port - A port on Carrier's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

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SECTION I - RULES AND REGULATIONS, Cont'd.

1.1 Definitions Cont'd.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, Customers can presubscribe their telephone line(s) to their preferred interexchange carrier.

Frontier - Used throughout this tariff to refer to Frontier Communications of America, Inc..

Home Area - The local calling area associated with the switch accessed.

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.

Operator Dialed Surcharge - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

Operator Station Call - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Personal Identification Number (PIN) - See Authorization Code.

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

Point of Destination - The exchange code and telephone number called in West Virginia other than the point of origination.

Point of Origination - The Carrier's switch location accessed by the customer for the purpose of making a call using Carrier's service.

Remote Access Code - A code to permit customers to access Carrier's switch in areas other than the customer's home area.

Residential Customer - A customer whose use of service is primarily of a domestic nature.

Service or Services - The services covered by this tariff shall include only the State of West Virginia.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.1 Definitions Cont'd.

Specific Project Code - Specifically assigned code by customer for billing to that activity within customer's business.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Long Distance devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

WV PSC - Refers to West Virginia Public Service Commission.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.2 Undertaking of Frontier Communications of America, Inc.

The Company provides long distance message telecommunications service to Customers for their direct transmission of voice, data and other types of telecommunications.

Communications originate when the Customer accesses the Company directly or through the facilities of another carrier via one or more access lines, equal access or on a dial-up basis. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

1.3 Use

1.3.1 Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

1.3.2 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

1.3.3 The Company may require applicants for service who intend to use the Company's offerings for resale, shared and/or joint use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

1.3.4 A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.4 Limitations

- 1.4.1 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 1.4.2 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 1.4.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 1.4.4 Service may be limited or discontinued by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. Service will be restored as soon as it can be provided without undue risk.
- 1.4.5 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 1.4.6 To the extent that any conflict arises between the terms and conditions of a service agreement or other contract and the terms and conditions of this tariff, the tariff shall prevail.
- 1.4.7 Title to all equipment provided by the Company under this tariff remains with the Company.

1.5 Assignment and Transfer

- 1.5.1 All facilities provided under this tariff are directly or indirectly controlled by Frontier and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service. Such transfer or assignment, when permitted, shall only apply where there is no interruption of the use or location of the service or facilities.
- 1.5.2 Customer may request Carrier to assign one or more sub-accounts for billing purposes, and to direct sub-account invoices to Customer's affiliates or other designated entities for payment. Such requests shall not affect the liability of the Customer, who shall remain solely liable to the Company for payment of all invoices for service requested and obtained by Customer, whether invoiced by the Company to the Customer, the Customer's affiliates, or other designated entities.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.6 Liability of the Company

- 1.6.1 Frontier's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur. Except as set forth above, the Company shall not be liable for any direct, indirect, consequential, special, actual, punitive or any other damages, or business interruption, or for any lost profits of any kind or nature whatsoever arising out of any defects or any other cause. In the event of an interruption in service or any defect in the service whatsoever, neither the Company nor any affiliated or unaffiliated third party provider or operator of facilities employed in the provision of the service shall be liable for any direct, indirect, consequential, special, actual, punitive or any other damages, or for any lost profits of any kind or nature whatsoever. Moreover, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service, which are caused or contributed to by the negligence or willful act of the Customer, or Authorized User, or joint user, or which arise from the use of Customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.
- 1.6.2 The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 1.6.3 Indemnification - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit by a Customer or by any others, the Customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Company's equipment, facilities and associated wiring of the Customer's premises and further the Customer indemnifies and saves harmless the Company against claims for libel, slander, invasion of privacy or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Company or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company and apparatus, equipment and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.6 Liability of the Company Cont'd.

- 1.6.4 Defacement of premises: No liability shall attach to the Company by reason of any defacement or damage to the Customer's premises resulting from the existence of the Company's equipment or facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
- 1.6.5 The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omission of the Customer.
- 1.6.6 Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.
- 1.6.7 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Personal Identification Numbers issued for use with the Company's services.
- 1.6.8 The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of authorization codes of communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through equipment controlled and/or provided by the Customer that are transmitted over the company's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.
- 1.6.9 Except when a court of competent jurisdiction finds that gross negligence, willful neglect, or willful misconduct on the Company's part has been a contributing factor, the liability of the Company for any claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity) or transmission provided under this tariff shall not exceed an amount equivalent to the pro rata charge to the Customer or Subscriber for the period of service or facility usage during which such interruption, delay, error, omission or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.7 Customer Responsibility

1.7.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the Customer assumes additional responsibilities. All Customers are responsible for the following:

- A. The Customer is responsible for placing orders for service, paying all charges for service rendered by the Company and complying with all of the Company's regulations governing the service. The Customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the Customer must provide:
 - 1. The names and addresses of the persons responsible for the payment of service charges, and
 - 2. The names, telephone numbers, and addresses of the Customer contact persons.
- C. The Customer must pay the Company for the replacement or repair of the Company's equipment when the damage results from:
 - 1. The negligence or willful act of the Customer or user;
 - 2. Improper use of service; and
 - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, the Company will cooperate with the Customer in prosecuting a claim against any third party causing damage.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.7 Customer Responsibility Cont'd.

1.7.2 Billing and Payment For Service

A. Responsibility for Charges

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

1. any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
2. any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
3. any calls placed by or through the Customer's equipment via any remote access feature(s);

Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

A delinquent account may subject the Customer's service to temporary disconnection. The Company is responsible for notifying the Customer at least ten (10) calendar days before service is disconnected.

B. Disputed Charges

Any objections to billed charges must be reported to the Company or its billing agent in writing within a reasonable period of time. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.7 Customer Responsibility Cont'd.

1.7.3 Taxes and Fees

- A. Municipal excise taxes are billed as separate line items and are not included in the rates quoted herein.
- B. Service shall not be subject to taxes for a given taxing jurisdiction if the Customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the Customer has been granted a tax exemption.

1.7.4 Late Payment Fees

A late payment fee of 1.5% per month will be charged on any past due balance. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to West Virginia state law.

1.7.5 Return Check Charge

Customers will be charged \$10.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error). Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to West Virginia law and the West Virginia Public Service Commission regulations.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.7 Customer Responsibility Cont'd.

1.7.6 Deposits

The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to one (1) month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprized that after nine months of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full with interest as required by law or regulations. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage, and will follow the same review process as indicated above.

The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

1.7.7 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

1.7.8 Cancellation by Customer

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.8 Refunds or Credits for Service Outages or Interruptions

- 1.8.1 An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. Credits for service outages or interruptions are subject to the regulations listed below.
- 1.8.2 If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- 1.8.3 Credit allowances for interruption periods which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.
- 1.8.4 The Customer shall be responsible for the payment of service charges based upon time and materials for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 1.8.5 For purposes of credit computation every month shall be considered to have seven hundred and twenty (720) hours. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than four (4) hours. The Customer shall be credited for an interruption of four (4) or more hours at the rate of 1/720th of the monthly charge for the services affected for each hour that the interruption continues. The formula used for computation of credits is as follows:

$$\text{Credit} = A/720 \times B$$

A = outage time in hours (must be 4 or more)

B = total monthly recurring charge for affected service.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.8 Refunds or Credits for Service Outages or Interruptions Cont'd.

1.8.6 For usage sensitive long distance services, credits will be limited to, a maximum, the price of the Initial Period of the individual call that was interrupted plus any per call charges or surcharges required to reconnect the caller.

1.9 Cancellation or Termination of Service by Customer

Customers of presubscribed long distance services may cancel service at any time by providing Frontier with written or verbal notification. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the cancellation notice is received, whichever is later.

1.10 Cancellation or Termination of Service by Company

1.10.1 For nonpayment: The Company may terminate service to a Customer or Subscriber for nonpayment of undisputed charges upon ten (10) days written notice, "with two personal contact attempts," to the Customer or Subscriber without incurring any liability for damages due to loss of telephone service to the Customer or Subscriber.

1.10.2 Frontier may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given five (5) days notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any purpose other than that described in the application.
- C. For neglect or refusal to provide reasonable access to Frontier or its agents for the purpose of inspection and maintenance of equipment owned by Frontier or its agents.
- D. For noncompliance with or violation of Commission regulation or Frontier's rules and regulations on file with the Commission.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.10 Cancellation or Termination of Service by Company Cont'd.

1.10.2 *Cont'd.*

- E. Without notice in the event of Customer, Subscriber or Authorized User use of equipment in such a manner as to adversely affect Frontier's equipment or service to others.
- F. Without notice in the event of tampering with the equipment or services owned by Frontier or its agents.
- G. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Frontier may, before restoring service, require the Customer or Subscriber to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- H. Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

1.11 Interconnection

Service furnished by Frontier may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Frontier's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

1.12 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Frontier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

SECTION I - RULES AND REGULATIONS, Cont'd.

1.13 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length and credit for the interruption is requested by the Customer.

1.14 900, 976 and 700 Numbers

The Company does not provide 900, 976 or 700 number services. Customer calls placed to these numbers are routed to the local or long distance carrier providing the service. Customers may contact their local exchange carrier or the carrier providing the service to request blocking of access to these numbers.

1.15 Toll Free Services

1.15.1 The Company will make every effort to reserve toll free (i.e., "800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

1.15.2 The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.

1.15.3 Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.

1.15.4 If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for use by another Customer.

1.16 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.1 General

The Company provides direct dialed (1+), dedicated, toll-free and operator assisted services for communications originating and terminating within the State of West Virginia. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service. (O)

Customers are charged individually for each call placed using the Company's service. Charges may vary by service offering, mileage band, class of call, time of day, day of week, calling volume and/or call duration. Customers are billed based on their use of the Company' services and network. No installation charges apply.

2.2 Timing of Calls

Billing for calls placed over the Frontier network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 2.2.1 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 2.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 2.2.3 The initial and additional billing increments are stated in the description of each service.
- 2.2.4 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Frontier will reasonably issue credit for the call.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES, cont'd.

2.3 Rate Periods

Unless otherwise specified in this tariff, the following rate periods apply to all services subject to time of day discounts:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.4 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.5. Time-of-Day Rate*

Peak Period	8:00 AM to 4:59 PM	Monday through Friday
Off-Peak Period	5:00 PM to 7:59 AM	Monday through Friday
	All Day	Saturday, Sunday, and Holidays

* Unless otherwise specified.

2.6 Holidays

Calls on the following Company-recognized Holidays are rated at the Evening Rate Period rate unless a lower rate would normally apply.

New Year's Day**	Labor Day	Christmas Day**
Independence Day**	Thanksgiving Day	

* Applies to Federally observed day only

** When this Holiday falls on Sunday, the Holiday rate applies to calls placed on the preceding Friday.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.7 Basic Service

Basic service is provided on the basis of four different service options: Dial-up, Dedicated, 800 and Travel. Depending on the option(s) chosen, the customer may select the manner in which calls are originated and terminated may obtain one-way or two-way service.

No charge is made for uncompleted calls.

Service is generally provided to customers on a subscription basis, which is termed Basic Service.

2.7.1 Dial-Up (equal access) service originates when the customer dials "1" plus the area code and telephone number desired.

In equal access offices, the subscribing customer is automatically assigned to the Company and only must dial "1" to access the Carrier.

2.7.2 At additional cost, the customer may obtain exclusive use of a dedicated port.

Dedicated service originates when the customer accesses the Carrier via dedicated facilities between his or her premise and carrier terminal location. When the call is acknowledged by Carrier's switching equipment, the customer must key in the area code and telephone number desired.

Rates and charges for Dedicated Service are in addition to the other charges in this tariff. The customer is solely responsible for furnishing and paying other common carriers for the customer's private line connecting the dedicated port to the customer's premises.

2.7.3 "800" Service

"800" Service is an inward WATS which permits interLATA calls to a customer's station from stations in diverse geographical service areas, and in which the 800 customer is billed for the calls rather than the call originators.

2.7.4 Travel Services

Travel services are calls originated when the customer is outside his or her home area and wishes to call either back to the home area or any other area. Customer dials one of the In-WATS numbers of the Carrier. When the call is acknowledged by the Carrier switching equipment, the customer must key in his or her authorization code and then the area code and the telephone number desired.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.7 Basic Service Cont'd.

2.7.5 Business Direct Billed Service

Business Direct Billed Service is an optional offering for business customers. This service provides direct consolidated billing of all Dial-up, 800 and Travel services to the customer at a reduced per minute rate. Direct Billed Service gives business customers the capability to originate and terminate intraLATA and interstate calls. A customer may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

2.7.6 Business LEC Billed Service

Business LEC Billed Service is an optional service providing outbound and 800 services to customers. The Customer is billed by their local exchange carrier (LEC) in the same bill with the customer's local service. This option is subject to availability through the Company's arrangements with the customer's LEC. (O)

2.7.7 Business 1+ Switched Access Service

Business 1+ Switched Access Service can be utilized on a direct dial or casual calling basis (by first dialing the Company's five (5) digit Carrier Identification Code) for outbound calls. 800 Service is also available. (O)

2.7.8 (Reserved for Future Use) (O)

—
(O)

2.7.9 Business 250 Plus Service

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Dial-up, 800, and Travel Services.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.7 Basic Service Cont'd.

2.7.10 Residential Measured Rate Service

Residential Measured Rate Service is a 1+ service which allows customers to place toll calls on a mileage sensitive basis. Rates for intrastate service are based on airline mileage between rate centers. Airline mileage between rate centers is determined as provided in Section 2.C. following. First and additional minute rates for this service are determined based on the time of day, and mileage. Customers will be placed on one of three rate plans based on their expected monthly usage as measured in dollars. Customers may presubscribe to the Company's network to originate the calls on a direct dial basis or access the service by adding the Company's Carrier Identification Code to the dialing string.

2.7.11 Reserved for future use

(C)
(O)

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.7 Basic Service Cont'd.

2.7.12 Citizens Business Long Distance

Citizens Business Long Distance is a long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the intrastate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Communications of America's Domestic Price List.

(C)
(C)

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The monthly recurring charge for the plan is located in the Domestic Price List.

(N)
(N)

2.7.13 Citizens Freedom Plan

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom plan only in conjunction with the corresponding Red, White, or Blue Freedom plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.7 Basic Service Cont'd.

2.7.14 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3.7.2 of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.8 Private Line Service

2.8.1 Dedicated Access Service

Business Dedicated Access is a Private Line Service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

2.8.2 Point to Point Service

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.8 Private Line Service Cont'd.

2.8.2 Point to Point Service Cont'd.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- A. a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase; or
- B. the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

2.8.3 Move Charge

A move charge will apply to Private Line Services when the physical location of the dedicated circuit or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charge. This type of move will not constitute a break in the original term agreement.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.8 Private Line Service Cont'd.

2.8.4 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. The credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- A. interruptions due to negligence or willful misconduct by the Customer;
- B. interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- C. interruptions due to failure of access outside the Company's serving area; or
- D. interruptions beyond the control of the Company.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.9 (Reserved for Future Use)

(O)

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.10 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

2.10.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

2.10.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in this tariff.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.10 Frontier VIP (Cont'd)

2.10.2 Usage Charges (Cont'd)

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

2.10.3 Ancillary Services

An additional \$0.75 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.11 Freedom Calling Version A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

2.11.1 Rate Structure

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

2.11.2 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this tariff. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.11 Freedom Calling Version A (Cont'd)

(N)

2.11.2 Usage Charges (Cont'd)

If a new customer to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

Freedom Calling may be used in conjunction with the Frontier Choices service offering in FCA's Domestic Informational Pricelist.

2.11.3 Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.12 FrontierWorks LD

(N)

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

2.12.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday - Friday		Saturday & Sunday
D=Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00AM Saturday through
N= Night	12:00 AM - 7:59AM	11:59 PM on Sunday.

2.12.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.12 FrontierWorks LD (Cont'd)

2.12.2 Usage Charges (Cont'd)

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD plan from FCA's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls. (O)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

2.12.3 Ancillary charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.13 Frontier Destinations

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

2.13.1 Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

2.13.2 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

2.13.3 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.14 FrontierWorks Business Connections LD Bundle, Version B

(N)

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC.

2.14.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
D= Day	8:00 AM - 4:59PM	
E= Evening	5:00 PM - 11:59PM	

2.14.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.14 FrontierWorks Business Connections LD Bundle, Version B (Cont'd)

2.14.2 Usage Charges (Cont'd)

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance and 900 calls

(O)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free Minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

2.14.3 FrontierWorks Business Connections LD Toll Free

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.15 Frontier Small Business Advantage LD, Version B

(N)

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

2.15.1 Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

Monday – Friday		Saturday & Sunday
D = Day	8:00 AM - 4:59PM	N = Night 12:00AM Saturday through 11:59 PM on Sunday.
E = Evening	5:00 PM - 11:59PM	
N = Night	12:00 AM - 7:59AM	

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.15 Frontier Small Business Advantage LD, Version B (Cont'd)

2.15.2 Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 300, 600, and 900 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance and 900 calls.

(O)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.16 Frontier Digital Phone Service

(N)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

2.16.1 Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59
N= Night	12:00 AM - 7:59AM	PM on Sunday.

2.16.2 Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.16 Frontier Digital Phone Service (Cont'd)

2.16.2 Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance and can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

(O)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.17 Frontier Digital Phone Silver *+ (C)

Frontier Digital Phone Silver is a non-distance sensitive product that includes direct dial 1+ (C)
outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications
of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to
customers of local exchange companies (LEC) with whom the carrier has a billing and
collections contract. The Customer must subscribe to the Frontier Digital Phone X local
service product offered by that associated LEC and must be on the main billing number on
the account in order to be eligible for the Frontier Digital Phone Silver option. (C)

2.17.1 Rates and Charges

Frontier Digital Phone Silver calls are non-distance sensitive, flat-rated with the following (C)
rating periods:

Monday – Friday		Saturday & Sunday
D= Day	8:00 AM - 4:59PM	N = Night
E= Evening	5:00 PM - 11:59PM	12:00 AM Saturday through 11:59
N= Night	12:00 AM - 7:59AM	PM on Sunday.

2.17.2 Usage Charges

With the Frontier Digital Phone Silver option, unlimited intrastate usage is available only
on the main billing number on the account. All calls that do not qualify for unlimited
calling are billed in one-minute increments with a minimum billing of one minute per call.
Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited
calling option. Only one Frontier plan is to be on the account for all lines. This product is
available for residential voice service only. The unlimited minutes of long distance
service do not include usage for calls to 900 numbers, long distance directory assistance,
or operator services.

The Frontier Digital Phone Silver service is offered to the residential user, for the (C)
Customer's personal, residential, non-business and non-professional use. Using the
Frontier Digital Phone Silver service is prohibited for any commercial or governmental (C)
activities, for profit or non-profit, including but not limited to home office, business, sales,
telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting,
accessing the Internet with a long distance dial-up number, resale or transfer of the
Frontier Digital Phone Silver service or any other activity that would be inconsistent with (C)
normal residential voice applications and usage patterns, including conference calls.
Average residential Customer use will be determined by Frontier based on average
minutes of use of the Plan by representative residential Customers served by Frontier
who subscribe to the Plan. If a Customer has substantially more than average residential
Customer use, Frontier may regard such use as non-residential use subject to the
remedies set forth following.

*This service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.17 Frontier Digital Phone Silver*+ (Cont'd)

(C)

2.17.2 Usage Charges (Cont'd)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Silver is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

(C)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Silver plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

(C)

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing

2.18 Frontier Business Toll Free

Frontier Business Toll Free is a non-distance sensitive 8XX call offering. It is offered to business customers only. Calls are incoming only and are rated in six increments with an 18 second minimum and 6 second rounding. Customer must be pic'd to Frontier (694) for both their intralata and interlata pic.

*This service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.19 Frontier Business Metro

(N)

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

2.19.1 Rates and Charges

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

Monday-Friday		Saturday & Sunday
E=Evening	12:00AM -7:59AM	N=Night 12:00AM Sat-11:59 on Sunday
D=Day	8:00AM- 4:59PM	
Evening	5:00PM -11:59PM	

2.19.2 Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, Frontier may immediately suspend, restrict, cancel or terminate the service.

The Company reserves the right, in its sole discretion, to (1) cancel service for violation of these terms and conditions of service at any time and/or (2) bill and adjust from the initial abuse, all calls at a per minute rate. By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

The Terms and Conditions may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.19 Frontier Business Metro (Cont'd)

2.19.2 Usage Charges (Cont'd)

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Unlimited Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse. Frontier reserves the right, in the event of prohibited use, abuse, or fraud, to terminate service immediately without notice or exigent circumstances.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

2.19.3 Rates and Charges

Monthly Recurring Charge	\$17.00	(l)
Rates for non-eligible calls		
Day	\$.05	
Evening	\$.05	
Night/Weekend	\$.05	

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.20 FRONTIER Digital Phone UNLIMITED STATE

(N)

Frontier Unlimited State is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier State local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Unlimited State option.

2.20.1. Rates and Charges

Frontier Digital Phone Unlimited State calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday	Saturday & Sunday
E= Evening	N = Night
D= Day	12:00AM Saturday through
E= Evening	11:59 PM on Sunday.

2.20.2 Usage Charges

With the Frontier Digital Phone Unlimited State option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Frontier Digital Phone Unlimited State service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Unlimited State service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Unlimited State service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Unlimited State is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

(N)

SECTION 2 - SERVICE DESCRIPTIONS AND RATES

2.20 FRONTIER Digital Phone UNLIMITED STATE

2.20.2 Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited State plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Unlimited State, where available.

2.20.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Unlimited State is billed in advance. If a new customer to Frontier Unlimited State enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the service before the end of the one-year period, a termination fee of \$200.00 applies

Rates And Charges

FRONTIER UNLIMITED STATE

<u>Intrastate Rate</u>	Monthly \$25.00 (I)
<u>Additional Phone Lines</u>	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.21. Digital Phone State Unlimited

(N)

Digital Phone State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Digital Phone State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Digital Phone State Unlimited option.

2.21.1 Rates and Charges

Digital Phone State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday - Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

2.21.2 Usage Charges

With the Digital Phone State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Digital Phone State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Digital Phone State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Digital Phone State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Digital Phone State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 10-1538-T-T dated October 8, 2010.

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.21. Digital Phone State Unlimited (Cont'd)

2.21.2 Usage Charges (Cont'd)

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their intrastate interLATA long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Digital Phone State Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

Calling Cards and 8xx inbound products may be used in conjunction with Digital Phone State Unlimited, where available.

2.21.3 Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Digital Phone State Unlimited is billed in advance. If a new customer to Digital Phone State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two or three year term commitment will be given a 5% credit per month for the length of the contract.

2.21.4 Rates and Charges

Digital Phone State Unlimited

Monthly

Intrastate Rate \$13.00 (I)

Rate Per Minute

Additional Phone Lines

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.22. Business Cents

2.22.1 General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+ and 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

2.22.2 Rates and Charges

Business Cents

	<u>Rate Per Minute</u>
1+	\$0.04
Toll Free	\$0.045

2.23 Frontier Basic Long Distance Service

2.23.1 General

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing customer-provided switched access lines that are presubscribed to the Company. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. (C)

2.23.2 Rates and Charges

	<u>Rate Per Minute</u>
Outbound (1+) Intrastate	\$0.40

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.24. OneVoice Nationwide

(N)

2.24.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. d/b/a Frontier Long Distance (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff. OneVoice Nationwide calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

2.24.2 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

2.24.3 Rates and Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

Rate Per Minute

Data Calls

\$0.10

(N)

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.25. OneVoice 100

2.25.1 General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

2.25.2 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified below. These calls will be billed in full minute increments.

2.25.3 Rates and Charges

	<u>Rate Per Minute</u>
Overage Charges (over 100 minutes)	\$0.05
Data Calls	\$0.10

2.26. Frontier Long Distance Business Plan

(N)

2.26.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, outbound switched access service offered to 1+ business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate Domestic Price List.

2.26.2 Rates and Charges

	<u>Rate Per Minute</u>
Outbound (1+) Intrastate	\$0.07

(N)

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.27. Frontier Commercial Voice Unlimited

(N)

2.27.1 General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. d/b/a Frontier Long Distance (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

2.27.2 Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data calls will be billed at an additional rate per minute. Data calls are billed in full minute increments. Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

2.27.3 Rates and Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Price Guide.

If a new customer to Frontier Commercial Voice Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

	<u>Rate Per Minute</u>
Data Calls	\$0.10

(N)

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.28. Frontier Residential Unlimited Voice Service

(N)

2.28.1 General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option.

2.28.2 Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

(N)

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 22-0972-T-T, dated November 21, 2022.

Issued: November 4, 2022

Effective: November 21, 2022

Issued By: Vice President Regulatory
21 West Avenue, Spencerport, NY 14559

SECTION 2 – SERVICE DESCRIPTION AND RATES

2.28. Frontier Residential Unlimited Voice Service (Cont'd)

2.28.3 Frontier Residential Unlimited Voice Service (Cont'd)

Usage Charges (Cont'd)

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

(N)

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SECTION 3 - RATES AND CHARGES

3.1 Dial-up Basic Service Call Charges

3.1.1 1+ Toll Resale Rate Plan 1

Total Monthly Usage	PER MINUTE	
	Peak	Off-Peak
\$0 - \$500.00	\$.180	\$.180
\$500.00 - \$2000.00	\$.160	\$.160
\$2000.00 - Over	\$.145	\$.145

3.1.2 1+ Toll Resale Rate Plan 2 - Residential

	PER MINUTE		PER CALL
	Peak	Off-Peak	
1+	\$.3100	\$.1600	
Travel Services	\$.2000	\$.2000	\$.90

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Residential Service Rate Plan 2:

<i>Peak Period</i>	7:00 am to 6:59 pm	Monday - Friday
<i>Off-Peak Period</i>	7:00 pm to 6:59am	All other Times

Calls are billed in one (1) minute increments.

3.1.4 1+ Toll Resale Partners Program Rate Plan 3*

	PER MINUTE	
	Peak	Off-Peak
1+	\$.1550	\$.1550

**Requires minimum contract commitment of \$500 per month*

SECTION 3 - RATES AND CHARGES, Cont'd.

3.2 Private Line Service

3.2.1 Point To Point Service Rates

A. Monthly Recurring Charges

INTER-OFFICE CHANNEL (IOC)		
Mileage	Fixed	Per Mile
DSI - 1.544 Mbps		
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
56 Kbps		
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
Voice Grade		
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

TERM	DS1	56K	VOICE
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

SECTION 3 - RATES AND CHARGES, Cont'd.

3.2 Private Line Service Cont'd.

3.2.1 Point To Point Service Rates Cont'd.

A. Monthly Recurring Charges Cont'd.

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

B. Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

**The Company may waive the above non-recurring charges from time to time.*

SECTION 3 - RATES AND CHARGES, *Cont'd.*

3.3 Business Rate Plus LEC Billed Rates(*cont'd*)

Monthly Volume	Maximum
\$0-500	\$.1200
\$501-1000	\$.1200
\$1000- +	\$.1200

3.4 Business Rate Plus Direct Billed Switched Rates

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	No Term					1 Year Term					2 Year Term				
	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
\$501-\$1000	\$0.1200	\$0.1188	\$0.1176	\$0.1164	\$0.1152	\$0.1152	\$0.1140	\$0.1128	\$0.1116	\$0.1104	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056
\$1001-\$2000	\$0.1152	\$0.1140	\$0.1128	\$0.1116	\$0.1104	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056	\$0.1056	\$0.1044	\$0.1032		
\$2001-+	\$0.1104	\$0.1092	\$0.1080	\$0.1068	\$0.1056	\$0.1056	\$0.1044	\$0.1032			\$0.1032	\$0.1020			
	16%	17%	18%	19%	20%										
	\$0.1080	\$0.0996	\$0.0984	\$0.0972	\$0.0960										

- * Rate Plan is a base rate of \$.12 with discounts depending on volume
- * Rates are billed initial 18 seconds followed by 6 second increments
- * Rates are for 800 and 1 plus service

SECTION 3 - RATES AND CHARGES, Cont'd.

3.5 Business Rate Plus Direct Billed Dedicated Rates

- * 1+ & 800 Dedicated rates for customers billing over \$2,000.
- * Base rate to receive discounts depending on volume.

Base Rate	\$0.12														
Sales Discount															
Monthly Volume	1 Year Term					2 Year Term					3 Year Term				
\$2000-\$5000	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%
	\$0.0780	\$0.0768	\$0.0756	\$0.0744	\$0.0732	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648
											47%	48%			
											\$0.0636	\$0.0624			
\$5001-\$10,000	39%	40%	41%	42%		42%	43%	44%	45%	46%	48%	49%	50%		
	\$0.0732	\$0.0720	\$0.0708	\$0.0696		\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600		
						47%	48%								
						\$0.0636	\$0.0624								
\$10,000 +	42%	43%	44%	45%	46%	48%	49%	50%			50%	51%			
	\$0.0696	\$0.0684	\$0.0672	\$0.0660	\$0.0648	\$0.0624	\$0.0612	\$0.0600			\$0.0600	\$0.0588			
		47%	48%												
	\$0.0636	\$0.0624													

- * Rate Plan is a base rate of \$.12 with discounts depending on volume
- * Rates are billed initial 18 seconds followed by 6 second increments.
- * Rates are for 800 and 1 plus services

3.6 (Reserved for Future Use)

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SECTION 3 - RATES AND CHARGES, Cont'd.

3.7 800 Services

Calls are billed in six (6) second increments with an initial thirty (30) second minimum billing period.

3.7.1 "800" Service

A. Service Fee (per each 800 number): \$10.00 per month

B. Usage Rates

All calls made to the West Virginia customer over this service will be billed to the customer at the following rates per minute or fraction thereof:

3.7.2 800 Rate Plan 1

Intrastate/Interstate Calling

Total Monthly Usage	PER MINUTE	
	<i>Peak</i>	<i>Off-Peak</i>
\$0 - \$500.00	\$.1800	\$.1800
\$500.00 - \$2000.00	\$.1600	\$.1600
\$2000.00 - Over	\$.1450	\$.1450

3.7.3 800 Rate Plan 2 - Residential

	PER MINUTE	
	<i>Peak</i>	<i>Off-Peak</i>
800	\$.2600	\$.1700

Calls are billed in one minute increments.

SECTION 3 - RATES AND CHARGES, Cont'd.

3.8 Business Direct Billed Service

	PER MINUTE	PER CALL
Dial -up	\$.1450	
800 Service	\$.1450	
Travel Services	\$.1450	\$.50

Calls are billed in six (6) second increments. The Travel Option has a thirty (30) second initial billing increment.

3.9 LEC Billed Business Service

	PER MINUTE	PER CALL
Dial -up	\$.1450	
800 Service	\$.1450	
Travel Services	\$.1600	\$.60

Calls are billed in six (6) second increments with an initial sixty (60) second billing period, and the service is flat rated.

3.10 Business 1+ Switched Service

	PER MINUTE	PER CALL
Dial -up	\$.1440	
800 Service	\$.1440	
Travel Services	\$.1600	\$.60

Calls are billed in six (6) second increments; the Travel Option has an initial thirty (30) second billing period, and the service is flat rated.

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SECTION 3 - RATES AND CHARGES, Cont'd.

3.11 Business 250 Plus Service Rates

3.11.1 Business 250 Plus - Option 1

	PER MINUTE	PER CALL
Dial -up	\$.1290	
800 Service	\$.1290	
Travel Services	\$.1450	\$.50

3.11.2 Business 250 Plus - Option 2

	PER MINUTE	PER CALL
Dial -up	\$.1290	
800 Service	\$.1290	
Travel Services	\$.2400	\$.00

Dial-up and 800 Services are flat rated, and are billed in six (6) second increments. Travel Service is flat rated and billed in six (6) second increments, after a thirty (30) second initial billing period.

3.12 (Reserved for Future Use)

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SECTION 3 - RATES AND CHARGES, Cont'd.

3.13 Residential Measured Rate Services

3.13.1 Residential Measured Rate Service - Plan 1

This plan is available to Customers whose typical monthly usage is less than \$10.00. Calls are billed in one minute increments.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	<i>initial minute</i>	<i>add'l minute</i>	<i>initial minute</i>	<i>add'l minute</i>	<i>initial minute</i>	<i>add'l minute</i>
0-10	\$.2400	\$.1800	\$.1600	\$.1600	\$.1300	\$.1200
11-22	\$.3000	\$.2500	\$.2100	\$.1700	\$.1400	\$.1400
23-55	\$.3600	\$.3200	\$.2500	\$.2300	\$.1800	\$.1600
56-124	\$.4000	\$.3700	\$.2900	\$.2600	\$.2100	\$.1800
125-296	\$.4300	\$.4100	\$.3200	\$.3000	\$.2300	\$.2300

3.13.2 Residential Measured Rate Service - Plan 2

This plan is available to Customers whose typical monthly usage is more than \$10.00 but less than \$25.00. The rates for this plan are ten percent (10%) less than the rates shown above (*Rate Plan 1*). Calls are billed in one minute increments.

3.13.3 Residential Measured Rate Service - Plan 3

This plan is available to Customers whose typical monthly usage is more than \$25.00. The rates for this plan are twenty five percent (25%) less than the rates shown above (*Rate Plan 1*). Calls are billed in one minute increments.

SECTION 3 - RATES AND CHARGES, Cont'd.

3.14 Reserved for future use

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SECTION 3 - RATES AND CHARGES, Cont'd.

3.15 Citizens Business Long Distance Service

3.15.1 Usage Charges

PER MINUTE RATES			
	1+ RATES	TOLL FREE	
IN-STATE	\$0.120	\$0.120	
INTRALATA	\$0.120	\$0.120	

1+ TERM & VOLUME DISCOUNT PER MINUTE RATES IN-STATE AND INTRALATA			
SPENDING	NO TERM	1-YEAR	2-YEAR
\$0.00+	\$0.1200	\$0.1175	\$0.1150
\$500.00+	\$0.1175	\$0.1150	\$0.1125
\$1,000.00+	\$0.1150	\$0.1125	\$0.1100

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3.16 Residential Simple Rate Service

3.16.1 Usage Charges

	PER MINUTE	PER CALL
Dial-up	\$.1000	
800 Service	\$.2500	
Travel Services	\$.2000	\$0.90

SECTION 3 - RATES AND CHARGES, Cont'd.

3.16 Residential Simple Rate Service Cont'd.

3.16.2 Billing Increments

	60&60
Dial-up	X
800 Service	X
Travel Services	X

3.17 Residential Simple Rate Service Plus

3.17.1 Usage Charges

	PER MINUTE	PER CALL
Dial-up	\$.0900	
800 Service	\$.2500	
Travel Services	\$.2000	\$0.90

3.17.2 Other Charges

	MONTHLY RECURRING CHARGE	INITIAL NON-RECURRING CHARGE
Dial Up	\$4.95	\$00.00

* The Company may waive the above MRC and/or NRC charges from time to time.

3.17.3 Billing Increments

	60&60
Dial-up	X
800 Service	X
Travel Services	X

3.18 Citizens Residential Freedom Plans

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) - IntraLATA	\$0.11 (D)	\$0.14 (I)	\$0.15 (I)
Outbound (1+) - Intrastate	\$0.11 (D)	\$0.14 (I)	\$0.15 (I)

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES

Exchanges included in the Bluefield Intra Market Area			
NNX	EXCHANGE	NNX	EXCHANGE
383	Anawalt	448	Gary
384	Athens	585	Kimball
320	Bluefield	467	Matoaka
324	Bluefield	827	Maybeury
325	Bluefield	862	Northfork
327	Bluefield	898	Oakvale
589	Bluewell	425	Princeton
248	Bramwell	487	Princeton North
297	Coalwood	875	War
656	Davy	436	Welch

Exchanges included in the Charleston (South) LATA			
NNX	EXCHANGE	NNX	EXCHANGE
445	Alderson	649	Birch River
779	Alloy	967	Bradshaw
756	Alum Creek	778	Branchland
658	Ansted	836	Brushton
576	Apple Grove	937	Buffalo
456	Arbovale	894	Burlington, OH
655	Arnoldsburg	628	Cairo
733	Barboursville	855	Chapmanville
734	Barboursville	340	Charleston
736	Barboursville	341	Charleston
252	Beckley	342	Charleston
253	Beckley	343	Charleston
255	Beckley	344	Charleston
256	Beckley	345	Charleston
673	Beckley	346	Charleston
770	Beckley	347	Charleston
949	Belle	348	Charleston
665	Belmont	351	Charleston

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES (cont'd)

Exchanges included in the Charleston (South) LATA (cont'd)			
NNX	EXCHANGE	NNX	EXCHANGE
353	Charleston	648	Fort Gay
357	Charleston	497	Frankford
361	Charleston	632	Gauly Bridge
542	Charleston	664	Gilbert
543	Charleston	934	Glen Daniel
545	Charleston	354	Grantsville
558	Charleston	832	Greenville
954	Charleston	524	Griffithsville
867	Chesapeake, OH	824	Hamlin
587	Clay	643	Harrisville
548	Clendenin	774	Helen
742	Craigsville	653	Hillsboro
559	Crows-Hematite, VA	466	Hinton
679	Dallison	239	Holden
475	Delbarton	522	Huntington
766	Dunbar	523	Huntington
768	Dunbar	525	Huntington
385	Dunlow	526	Huntington
986	Dutch Ridge	528	Huntington
595	East Bank	529	Huntington
849	East Lynn	540	Huntington
275	Elizabeth	544	Huntington
965	Elk View	633	Huntington
869	Ellenboro	691	Huntington
574	Fayetteville	696	Huntington
787	Flat Top	697	Huntington

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES (cont'd)

Exchanges Included in the Charleston (South) LATA (cont'd)			
NNX	EXCHANGE	NNX	EXCHANGE
429	Huntington West	489	Mineral Wells
562	Hurricane	442	Montgomery
938	Laeger	877	Mount Hope
286	Ivydale	294	Mullens
925	Kanawha City	882	New Haven
926	Kanawha City	565	Newton
453	Kenova	755	Nitro
393	Kermit	759	Nitro
349	Lawford	465	Oak Hill
458	Leon	469	Oak Hill
895	Letart	682	Oceana
645	Lewisburg	946	Omar
647	Lewisburg	420	Parkersburg
239	Logan	422	Parkersburg
687	Logan	424	Parkersburg
752	Logan	428	Parkersburg
784	Logan	481	Parkersburg
792	Logan	482	Parkersburg
946	Logan	485	Parkersburg
863	Lubeck	490	Parkersburg
369	Madison	659	Pennsboro
583	Man	753	Peterstown
799	Marlinton	732	Pineville
773	Mason	984	Pocatalico
426	Matewan	988	Pocatalico/Sissonville
427	McCarr, KY	675	Point Pleasant
484	Meadow Bridge	486	Prichard
743	Milton	886	Proctorville

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES (cont'd)

Exchanges Included in the Charleston (South) LATA (cont'd)			
NNX	EXCHANGE	NNX	EXCHANGE
438	Rainelle	727	St. Albans
273	Ravenswood	684	St. Marys
846	Richwood	651	Summersville
372	Ripley	872	Summersville
377	Ripley	776	Tyler Heights
532	Ripley	772	Union
474	Rockport	762	Union Ridge
392	Rupert	464	Valley Mills
757	Scott Depot	245	Van
837	Seth	295	Vienna
763	Shady Spring	577	Walton
477	Smithville	395	Warfield
572	Snowshoe	272	Wayne
683	Sophia	247	Wharton
744	South Charleston	536	White Sulpher Springs
746	South Charleston	854	Whitesville
747	South Charleston	332	Widen
237	South Williamson, KY	235	Williamson
927	Spencer	375	Williamstown
722	St. Albans	586	Winfield

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES (cont'd)

Exchanges included in the Clarksburg (North) LATA			
NNX	EXCHANGE	NNX	EXCHANGE
685	Aleppo, PA	735	Egdon
496	Augusta	636	Elkins
394	Beech Bottom	637	Elkins
823	Belington	642	Eklins
829	Bethany	363	Fairmont
432	Blacksville	366	Fairmont
249	Brandywine	367	Fairmont
842	Bridgeport	368	Fairmont
848	Bridgeport	534	Fairmont
379	Bruceton Mills	449	Fairview
472	Buckhannon	825	Farmington
473	Buckhannon	739	Flemington
289	Burlington	283	Follansbee
853	Burnsville	527	Follansbee
686	Cameron	298	Fort Ashby
866	Canaan Valley	358	Franklin
856	Capon Bridge	364	Gassaway
594	Cheat Lake	462	Glennville
387	Chester	265	Grafton
362	Clarksburg	493	Hacker Valley
622	Clarksburg	227	Harman
623	Clarksburg	775	Hundred
624	Clarksburg	884	Jane Lew
626	Clarksburg	795	Joetown
627	Clarksburg	329	Kingwood
641	Clarksburg	983	Laurel Point
878	Core, PA	492	Levels
879	Core, PA	434	Lost River
226	Cowen	897	Lost River
338	Dailey	584	Lumberport
259	Davis	986	Mannington
796	Daybrook	749	Maysville

SECTION 3 - RATES AND CHARGES, *Cont'd.*

WEST VIRGINIA LATA EXCHANGES (*cont'd*)

Exchanges included in the Clarksburg (North) LATA (<i>cont'd</i>)			
NNX	Exchange	NNX	Exchange
758	Middlebourne	454	Rowelsburg
335	Mill Creek	782	Salem
534	Monogah	783	Sardis
538	Moorefield	592	Shinnston
283	Morgantown	652	Sistersville
284	Morgantown	334	Smithfield
288	Morgantown	434	Southfork
291	Morgantown/Gum Springs	285	Suncrest
292	Morgantown	598	Suncrest
293	Morgantown	599	Suncrest
296	Morgantown	644	Sutton
598	Morgantown	678	Sutton
599	Morgantown	765	Sutton
843	Moundsville	789	Terra Alta
845	Moundsville	463	Thomas
328	Mt. Morris	547	Triadelphia/ Valley Grove
892	Newburg	547	Valley Grove
564	New Cumberland	568	Tunnelton
455	New Martinsville	339	Valley Head
337	Paden City	662	Wadestown
729	Paris, PA	452	Walkersville
478	Parsons	796	Wallace
947	Paw Paw	874	Wardensville
257	Petersburg	277	Warwood
457	Phillipi	847	Webster Springs
889	Pine Grove	479	Weirton Downtown
386	Reader	670	Weirton Downtown
864	Reedsville	748	Weirton Downtown
567	Riverton	797	Weirton Downtown
278	Rivesville	723	Weirton Heights
924	Rock Cave	737	Wellsburg
454	Romney	336	West Liberty
745	West Milford	331	Wheeling
873	West Union	639	Wheeling/Woodsdale
266	Weston	238	Woodsdale
269	Weston	242	Woodsdale
232	Wheeling	243	Woodsdale
233	Wheeling	281	Woodsdale
234	Wheeling	287	Worthington

SECTION 3 - RATES AND CHARGES, Cont'd.

WEST VIRGINIA LATA EXCHANGES (cont'd)

Exchanges included in the Hagerstown LATA (W. Va. Portion)			
NNX	EXCHANGE	NNX	EXCHANGE
258	Berkeley Springs	788	Keyser
725	Charles Town	263	Martinsburg
728	Charles Town	267	Martinsburg
446	Elk Garden	671	Martinsburg
274	Falling Waters	365	Piedmont
693	Gormanian	726	Ridgeley
535	Harpers Ferry	738	Ridgeley
754	Hedgesville	876	Shepherdstown
229	Inwood		

SECTION 3 - RATES AND CHARGES, Cont'd.

3.19 Frontier One

3.19.1 The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.1500	\$0.1500	\$0.1500

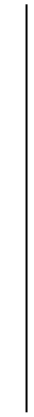
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(O)

SECTION 3 - RATES AND CHARGES, Cont'd.

3.20 (Reserved for Future Use)

(O)



(O)

3.21 Frontier VIP

3.21.1 VIP Standard - Dedicated Term Plan Discounts

A. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):					\$0.1222
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	7.00%	18.00%	23.00%	38.70%	
\$5,000	7.00%	18.00%	23.00%	38.70%	
\$10,000	7.00%	18.00%	23.00%	38.70%	

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.1 VIP Standard - Dedicated Term Plan Discounts (Cont'd)

B. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):		\$0.1222		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

C. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):		\$0.1222		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.1 VIP Standard - Dedicated Term Plan Discounts (Cont'd)

D. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):		\$0.1222			
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	7.00%	18.00%	23.00%	38.70%	
\$5,000	7.00%	18.00%	23.00%	38.70%	
\$10,000	7.00%	18.00%	23.00%	38.70%	

3.21.2 VIP Plus - Dedicated Term Plan Discounts

A. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):		\$0.1222			
	MTM	1 Year	2 Year	3 Year	
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	
<\$100	0.00%	2.00%	4.00%	6.00%	
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	10.00%	21.00%	26.00%	41.30%	
\$5,000	13.00%	23.00%	28.00%	42.80%	
\$10,000	15.00%	25.00%	30.00%	44.00%	

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.2 VIP Plus - Dedicated Term Plan Discounts (Cont'd)

B. InterLATA - Toll Free Inbound

		* Base Rate (Month-to-Month and Term):			
		MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%	\$0.1222
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	10.00%	21.00%	26.00%	41.30%	
\$5,000	13.00%	23.00%	28.00%	42.80%	
\$10,000	15.00%	25.00%	30.00%	44.00%	

C. IntraLATA - 1+ Outbound

		* Base Rate (Month-to-Month and Term):			
		MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%	\$0.1222
\$100	1.40%	3.40%	4.00%	6.00%	
\$300	2.00%	4.00%	6.00%	20.00%	
\$500	4.00%	6.00%	8.00%	22.67%	
\$1,000	7.00%	18.00%	23.00%	38.70%	
\$2,500	10.00%	21.00%	26.00%	41.30%	
\$5,000	13.00%	23.00%	28.00%	42.80%	
\$10,000	15.00%	25.00%	30.00%	44.00%	

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.2 VIP Plus - Dedicated Term Plan Discounts (Cont'd)

D. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):				\$0.1222
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3.21.3 VIP Standard - Switched Term Plan Discounts

A. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):				\$0.1410
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.3 VIP Standard - Switched Term Plan Discounts

B. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

C. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.3 VIP Standard - Switched Term Plan Discounts

D. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3.21.4 VIP Plus - Switched Term Plan Discounts

A. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.4 VIP Plus - Switched Term Plan Discounts (Cont'd)

B. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

C. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term):		\$0.1410		
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

SECTION 3 - RATES AND CHARGES, Cont'd.

3.21 Frontier VIP (Cont'd)

3.21.4 VIP Plus - Switched Term Plan Discounts (Cont'd)

D. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term):	\$0.1410			
	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3.22 Freedom Calling Version A

OVERAGE RATE PER MINUTE		
BOT Block of Time Minutes	IntraLATA	InterLATA/ IntraState
300	\$0.1200	\$0.1200
600	\$0.1100	\$0.1100

3.23 FrontierWorks LD

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intratstate
Free -100	\$0.1200	\$0.1200
BOT-250	\$0.1100	\$0.1100
BOT-500	\$0.1100	\$0.1100
BOT-1000	\$0.1100	\$0.1100

(N)
|
(N)

SECTION 3 - RATES AND CHARGES, Cont'd.

3.24 Frontier Destinations

Frontier Destinations Instate Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.0990	0.0950	0.0925

Frontier Destinations State-to-State Intrastate Rates per minute of use			
Term Plan Commitment	Month to Month	1 Year	2 Year
	0.1250	0.1225	0.1200

3.25 FrontierWorks Business Connections LD Bundle, Version B

Overage Rate per minute		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intrastate
Free – 100	\$0.1200	\$0.1200
BOT – 300	\$0.1200	\$0.1200
BOT – 600	\$0.1100	\$0.1100
BOT – 900	\$0.1100	\$0.1100

FrontierWorks Business Connections LD Toll Free

(8XX) Rate per minute	
Block of Time (BOT) minutes	Intrastate
Free – 100	\$0.1200
BOT – 300	\$0.1200
BOT – 600	\$0.1100
BOT – 900	\$0.1100

(N)
|
(N)

SECTION 3 - RATES AND CHARGES, Cont'd.

3.26 Frontier Small Business Advantage LD, Version B

3.26.1 Usage Rates

Block of Time (BOT) minutes	Overage Rate per minute	
	IntraLATA/Intrastate	InterLATA/Intrastate
BOT- 300	\$0.1200	\$0.1200
BOT- 600	\$0.1100	\$0.1100
BOT- 900	\$0.1100	\$0.1100

3.26.2 Ancillary charges

An additional surcharge will be assessed on all calls placed for intrastate Directory Assistance.

3.27 Frontier Digital Phone Service

3.27.1 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

3.28 Frontier Digital Phone Silver*+

3.28.1 Intrastate Rate

Monthly
\$22.00 (I)

3.28.2 Rates For Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

*This service offering is limited to all existing subscribers at their existing locations.

+This bundle was previously called Frontier Unlimited State.

SECTION 3 - RATES AND CHARGES, Cont'd.

3.29 Frontier Business Toll Free

3.29.1 Usage Rates

Recurring Charge	Monthly
4 lines and under	\$4.99
5 lines or more	\$2.00
Rate per minute	\$.075/min
Calls Originating from Canada	\$.34/min

3.30 Frontier Business Metro

Rates and Charges

Monthly Recurring Charge \$15.00

Rates for non-eligible calls

Day	\$.05
Evening	\$.05
Night/Weekend	\$.05

(N)

(N)

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.1.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect and/or Third-Party calls. (O)
- 4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
- 4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.8 below.
- 4.1.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.9 below.
- 4.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Operator Services Cont'd.

4.1.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (O)

4.1.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party and credit card calls. The credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a credit card or a telephone line number, respectively. (O)
(O)
(O)

4.1.8 Per Minute Usage Charges

Mileage Band	Day		Evening		Night/Weekend	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1st Minute	Add'l Minute
0-10	\$0.2400	\$0.1800	\$0.1600	\$0.1600	\$0.1300	\$0.1200
11-22	0.3000	0.2500	0.2100	0.1700	0.1400	0.1400
23-55	0.3600	0.3200	0.2500	0.2300	0.1800	0.1600
56-124	0.4000	0.3700	0.2900	0.2600	0.2100	0.1800
125-292	0.4300	0.4100	0.3200	0.3000	0.2300	0.2300

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Operator Services Cont'd.

4.1.9 Per Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Per Call

Customer Dialed & Operator Assisted	\$0.80	(O)
Customer Dialed - Operator Must Assist	\$0.80	(O)

Operator Station	<u>Automated</u>	<u>Operator Assisted</u>
Billed Collect	\$2.15	\$2.15
Billed to Third Party	\$2.25	\$2.25
Person-to-Person All Billing Methods	\$4.00	\$4.00

4.2 Directory Assistance

4.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

4.2.2 Rates

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator. No call allowance applies.

Directory Assistance, per Request	\$0.75
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SECTION 4 - MISCELLANEOUS SERVICES

4.3 (Reserved for Future Use)

(C)

(O)

(O)

SECTION 5 - SERVICE AND PROMOTIONAL TRIALS

5.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

5.2 Promotions - General

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. The Company shall file promotions with the Department for tariff approval prior to offering service at promotional rates.

5.3 Promotional Offerings

5.3.1 Residential Introductory Offer

Residential subscribers in Citizen's local serving area, who elect to presubscribe to Citizen's long distance service, may receive a ten dollar (\$10.00) or a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first or second billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.3.2 Business Winback Offer

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

SECTION 5 - SERVICE AND PROMOTIONAL TRIALS

5.3 Promotional Offerings Cont'd.

5.3.3 Business Introductory Offer

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.3.4 Frontier Unlimited State

New and existing residential customers who subscribe to Frontier's Unlimited State Service and commit to a one-year term commitment will be given a \$10.00 credit per month for the length of the contract.

5.3.5 Frontier Business Metro

New and existing customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied.

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(N)

SECTION 5 - SERVICE AND PROMOTIONAL TRIALS

5.3 Promotional Offerings *Cont'd.*

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